



**IN THE MATTER OF ARBITRATION BETWEEN:**

**Veon Amsterdam B.V**

Claude Debussylaan 88 NL-1082 MD  
Amsterdam

..... **Complainant**

Versus

**Sudarsan M S**

Veon Green Innovations Private Limited  
5, Kallar Street, Mannachanallur  
Trichy, Tamil Nadu India

..... **Respondent**

**ARBITRATION AWARD**

**DATED: 09<sup>th</sup> February 2026**

**1. PARTIES:**

The Complainant in this proceeding is VEON AMSTERDAM B.V., Claude Debussylaan 88 NL-1082 MD Amsterdam. The Complainant is represented by Florence Tordoir LL.M, of NLO Shieldmark B.V., having its office at Transformatorweg 38, 1014AK Amsterdam, The Netherlands.

The Respondent in this proceeding is Sudarsan M S, Veon Green Innovations Private Limited, 5, Kallar Street, Mannachanallur, Trichy, Tamil Nadu-621005 India, as per the WHOIS details disclosed by NIXI.

**2. DOMAIN NAME AND REGISTRAR:**

The disputed domain name is <veon.co.in> which is registered with GoDaddy.



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### 3. PROCEDURAL HISTORY:

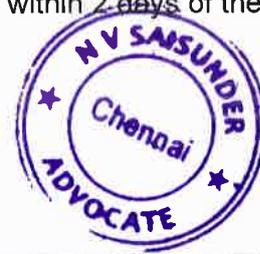
The Statement of Acceptance and Declaration of Impartiality was submitted by me on 12<sup>th</sup> November 2025, as required by NIXI. Further, in accordance with Rules 3 and 5(b), NIXI appointed me as the sole arbitrator for deciding on the complaint filed in respect of the disputed domain name on 17<sup>th</sup> November 2025 to arbitrate the dispute between the Parties in accordance with the Arbitration and Conciliation Act, 1996 and accordingly notified the Parties of the same on the same date. Thereafter, the Complainant was directed on 27<sup>th</sup> November 2025 to serve the hard and soft copy of the complaint on the Respondent and furnish proof of such despatch as required under the INDRP. The Complainant complied with the directions and also sent proof of service of both hard copy and soft copy of the complaint on the same day. In accordance with Rule 5(c), a notice to the Respondent was issued on 1<sup>st</sup> December 2025 by the Arbitrator whereby the Respondent was called upon to submit his response, if any, within 10 (ten) days from the date of issuance of the notice. In furtherance to the same, the following sequence of events ensued:

- a) The Arbitrator received a response from the Respondent on 10<sup>th</sup> December 2025 in the following lines –

*"Dear Sir,*

*Thank you for your communication. I would like to clarify that the domain veon.co.in was registered and used by my company, which was previously named Veon Green Innovations Private Limited (PFA the certificate of incorporation). The legal entity continues to exist and now operates under a new name. The domain was originally created for official company communications, including GST- and compliance-related email, and is still being used only for this limited transitional purpose during the name-change period. The domain expires in January 2026, and we do not intend to renew it. There has been no commercial use targeting any third party, no attempt to sell the domain, and no intention to interfere with the Complainant's trademarks or business. We have no objection to the domain being transferred as part of the dispute resolution process. Please proceed as appropriate".*

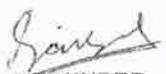
- b) Based on the aforementioned response, on 11<sup>th</sup> December 2025, the Arbitrator acknowledged the Respondent's intention to settle the matter and willingness to transfer the disputed domain name to the Complainant. Further, the Arbitrator in the same email, directed the authorised counsel for the Complainant to provide his response for the settlement offer by the Respondent within 2 days of the email.



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- c) On 12<sup>th</sup> December 2025, the authorised counsel for the Complainant acknowledged the Arbitrator's email and had confirmed the intention of the Complainant to proceed with the transfer of the disputed domain and requested the panel to take necessary actions to facilitate the transfer.
- d) On 13<sup>th</sup> December 2025, the panel addressed an email to both the parties of the proceedings informing about the suspension of the subject proceeding for a period of 7 days for the parties to workout the terms of settlement and report back to the panel on such terms so as to record the same as a part of the award.
- e) On 16<sup>th</sup> December 2025, the authorised counsel for the Complainant had requested the Respondent to contact its Registrar and request for a transfer token for the domain. Since there was no response from the Respondent, the authorised counsel for the Complainant, sent a reminder email on 17<sup>th</sup> December 2025 reiterating the contents of the email dated 16<sup>th</sup> December 2025 and also requested Respondent to communicate if it prefers any other alternative method for transfer of the disputed domain. Further, a similar email reminder was sent by the authorised counsel for the Complainant to the Respondent on 18<sup>th</sup> December 2025 and 22<sup>nd</sup> December 2025 as well.
- f) Further, on 22<sup>nd</sup> December 2025 the counsel for the Complainant requested this panel to extend the period of suspension for up to 14 days which was confirmed by this panel and the suspension was extended till 06<sup>th</sup> January 2026 by this panel vide its email dated 23<sup>rd</sup> December 2025.
- g) On 29<sup>th</sup> December 2025, the counsel for the Complainant requested the Respondent to contact GoDaddy and organise for the transfer of the disputed domain name to the Complainant.
- h) A reminder email was sent to the Respondent on 06<sup>th</sup> January 2026 by the counsel of the Complainant. On the same day the counsel for the Complainant requested this panel to extend the suspension period for a further period of 14 days since the Respondent did not reply to any of the emails of the Complainant.
- i) Vide email dated 07<sup>th</sup> January 2026, the Panel while allowing a final extension of 14 days as sought by the Complainant, clarified to the Complainant that a direct transfer of the disputed domain name to the Complainant as requested by its counsel in the emails is not feasible since as a matter of procedure the parties have to formally



  
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report the settlement, if any, arrived at to this panel and basis which this panel would also formally record the same as its decision to bring a formal closure to the subject INDRP proceedings.

- j) As a response to the aforementioned email of this Panel, on 8<sup>th</sup> January 2026, the counsel for the Complainant shared a settlement form for transfer of the disputed domain name for execution of the Respondent. Since there was no response from the Respondent, on 19<sup>th</sup> January 2026, the Complainant again re-shared the settlement form with the Respondent. However, there was still no response from the Respondent.
- k) On 30<sup>th</sup> January 2026, this Panel addressed email to both the parties recording that failure of parties to report a settlement within the timelines provided owing to non-response on part of the Respondent, and that the Panel shall proceed to pass the award based on materials made available before it.
- l) As a response to the Panel's email, the Respondent sent an email on 30<sup>th</sup> January 2026 which is redacted below:

*"Dear all,*

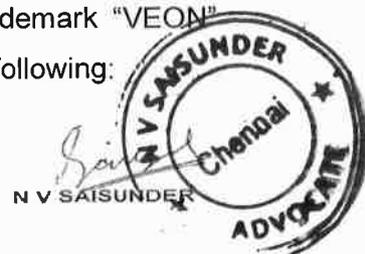
*The domain has expired, this is for your kind information. We don't have ownership over the domain anymore."*

- m) The counsel for the Complainant on 02<sup>nd</sup> February 2026 had in its email extracted the copy of whois data of the disputed domain name to indicate that the domain is expiring on 08<sup>th</sup> January 2027 and had hence requested the Respondent to execute the settlement form for which there is no response from Respondent.

#### **4. FACTUAL BACKGROUND:**

The Complainant is a company registered and headquartered in the Netherlands. It is an international provider of telecommunications services including mobile networks. The Complainant claims to predominantly operate its services in the regions of Asia, Africa and Europe, having about 210 million subscribers.

The Complainant is the owner of numerous registrations for the trademark "VEON" ("**Subject Mark**") in various jurisdictions around the world including the following:



European Union trademark registration number 015793524 for the word mark "VEON" registered on 2<sup>nd</sup> January 2017, in International Class 45; and  
Pakistan trademark registration number 438187 for the word mark "VEON" registered on 23<sup>rd</sup> November 2016, in International Class 9.

The Complainant holds various domain name registrations including its official webpage <veon.com> registered in the year 1998.

The disputed domain name was registered on 08<sup>th</sup> January 2022 containing the Subject Mark with ".co.in" extension. The disputed domain name does not resolve to an active page and appears to be hosted by "Wix.com" stating that "*Looks like this domain isn't connected to a website yet*"

The Respondent did not formally reply to the Complainant's contentions. However, in his very first email communication the Respondent stated that the disputed domain name was registered primarily for the purpose of email communications of his company that was incorporated in India under the name of "Veon Green Innovations Private Limited", and also, the Respondent expressed his willingness to transfer the disputed domain name as per the dispute resolution process, as the name of the company has been changed to a new name. It is ascertained from the online records of the Registrar of Companies, Ministry of Corporate Affairs, Government of India that the name of the said company has been changed to "ALBATROSS ENERGETICS PRIVATE LIMITED", under which name it currently operates its business.

## 5. PARTIES CONTENTIONS:

### A. Complainant

The Complainant contends that:

- a. Complainant is the owner of the registered trademark "VEON" and the disputed domain name is identical or confusingly similar to the Subject Mark, which may mislead consumers into believing there is an affiliation or endorsement.
- b. There is no evidence of the Respondent's use of, or demonstrable preparations to use the domain name or a name corresponding to the domain name in connection with a bona fide offering of goods or services. The Respondent (as an individual,



business, or other organization) has not been commonly known by the disputed domain name. The Respondent is not making a legitimate non-commercial or fair use of the disputed domain name, without intent for commercial gain misleadingly to divert consumers or to tarnish the Subject Mark at issue.

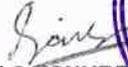
## **B. Respondent**

Although the Respondent did not file any formal response, the following can be derived from his correspondence dated 10<sup>th</sup> December 2025 as elaborated in the procedural history:

- (i) The disputed domain was registered for his erstwhile company Veon Green Innovations Pvt Ltd. Certificate of incorporation was attached evidencing the existence of the said entity;
- (ii) There has been no commercial use of the disputed domain name targeting any third party;
- (iii) There has been no attempt to sell the disputed domain name;
- (iv) There has been no intention of the Respondent to interfere with the Complainant's trademark or business;
- (v) The Respondent has no intention to renew the disputed domain name; and
- (vi) The Respondent has no objection in the disputed domain being transferred as part of this INDRP.

## **6. DECISION:**

In the light of the procedural background coupled with the fact that the Respondent has indicated his willingness to transfer the disputed domain name as per the dispute resolution process, this Panel notes that consent to transfer by the Respondent can provide a basis for an order for transfer without a need for consideration of the INDRP grounds and accordingly the Panel is of the view that this matter does not warrant a finding on merits vis-à-vis the three elements under the INDRP process. In view of the above, it is ordered that the disputed domain name <veon.co.in> be transferred to the Complainant.

  
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**Arbitrator**

**Date: 09<sup>th</sup> February 2026**