

Supplementary Document No 1

Restricted/Reserved Name List which are not permissible to be registered as 2nd Level, Sub Domains or 3rd Level names in conjunction with the .IN ccTLD (eg. PresidentofIndia.in, pmo.in, etc)

- This is already available on .IN Registry website. Policy Document will have the link provided. If need be the NIXI may consider updating the same.

Supplementary Document No 2

(A) Notice & Record Formats (Sample only) for Domain Name Technical Abuse Cases – To be Kept/Maintained /Updated jointly by .IN Registry & Registrar

- Will need to design multiple such types of formats for (i) Notices by Notifiers by Others, (ii) Notice from Registry to Registrar, (iii) Registry/Registrar to Registrant/WebHosts, etc.

Sample:

Technical Abuse Notice Reference No			
Notifier from whom Notice Received (Specify)	<input type="checkbox"/> Court Order	<input type="checkbox"/> LEA	<input type="checkbox"/> Authority <input type="checkbox"/> Other
Notifier Details (Designation)	<input type="checkbox"/> Name	<input type="checkbox"/> Ph:	<input type="checkbox"/> Email
Notice Received by	<input type="checkbox"/> .IN Registry	<input type="checkbox"/> Registrar Name	<input type="checkbox"/> Both
Date & Time of Receipt of Notice			
Type of Abuse Identified			
Domain Name/Subdomain/URL /Identified			
Action Sought By Notifier	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.IN Registry Case ID	<input type="checkbox"/> Unique ID No.	<input type="checkbox"/> Date	
Assigned to Registrar (Name)	<input type="checkbox"/> Abuse Nodal Contact Name	<input type="checkbox"/> Email ID	
Investigation Result (Domain compromised)	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
Actions Initiated/Recommended by Registrar	<input type="checkbox"/> Yes (Specify Type)	<input type="checkbox"/> No	
(*if Domain compromised – Registrar notice to Registrant & Webhost to remove abusive content/subdomain/URL)			
Final NIXI Decision	<input type="checkbox"/> Suspension Action	<input type="checkbox"/> Content Remove	<input type="checkbox"/> No Action
Notice to Registrant (by Registrar)	<input type="checkbox"/> Confidential – Ex-Post	<input type="checkbox"/> Ex-Ante	
Date of Decision			
Final Decision Conveyed To (Designation)	<input type="checkbox"/> Entity	<input type="checkbox"/> Name	
*List of Attachments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>
Signature (Authorized Signatories)	<input type="checkbox"/> (Registrar)	<input type="checkbox"/> (Registry)	

Supplementary Document No. 3

Grievance Redressal - Review & Appeals Process of .IN Registry (Sample only and Details eg in Step 2 to be elaborated.

- This will be a connected link as well at Section IX of the main Policy.

General:

This Process provides the legal rights to .IN registrants to appeal to NIXI for Review and if NIXI Review decision is unsatisfactory to the Registrant, then take the appeal to neutral Arbitration (Alternate Dispute Redressal) process to review Deterrent/Suspension Actions of Abusive Domain/s & Content, carried out under NIXI's Anti- Abuse Policy.

This Review and Appeals Process is intended to provide the .IN Registrants with a fairly quicker and least expensive process of seeking a remedy (such as restoration of Domain Name) and will potentially help avoid long drawn Court processes in most cases.

Limitation on Applicability:

- a) This legal right of Review & Appeals process will not be applicable /does not cover any Domain Suspension actions that are ordered and/or enforced by Court Orders, Competent Government Authorities eg. CERT-IN or by any of the Law Enforcement Agencies.
- b) This Review and Appeals Process will only be applicable where .IN Registry takes Suspension/Deterrent Actions against Domains/Content which are defined as abusive use/impermissible use by .IN Registry under its Anti Abuse Policy and not on any other type of disputes.

Process of Review & Appeal:

Step 1: Any Registrant who wishes to appeal .IN Registry's decision to suspend/take action against a domain name for breaching the Anti Abusive Policy must, within 45 days of that suspension, contact NIXI with:

- (a) Request for Review in writing in the online format only provided at "review@registry.in", on the .IN Registry website, to lift the suspension;
- (b) Provide/Attach specific reasons, along with supporting evidences, detailing why the suspension should be lifted and Domain Name and/or Content restored.
- (c) NIXI will revert with decision within 7 working Days of receiving Registrant's Request to Review, to either reverse the suspension actions or reject the Review to lift the suspension actions.

STEP 2: After the lapse of 7 working days, in case NIXI does not respond or responds with decision to reject the Request to reverse the Suspension Actions, but within 10 days of such receipt/non receipt of decision, the Registrant, if aggrieved, has the option to file for an Appeal with the **'3rd Party Independent Arbitrator (mainly Indian Arbitration Forums or Regional ones as well) with whom NIXI will have a formal arrangement'**.

To File for an Appeal, aggrieved Registrant will send Notice to AntiAbuseNodalOffice@registry.in, whereupon the agreed upon process (as per agreements) will be activated, as mentioned below.

Details have to be elaborated upon agreement with the respective Arbitral platform/s

- (a) Time bar to file Appeal with e.g. Arbitral Tribunal – After 10 working days of receipt/non Receipt of NIXI Review decision, if the aggrieved Registrant has not filed the Appeal with 3rd Party independent Arbitrator, with Notice to NIXI, within 10 working days of lapse of NIXI review period, the right to Appeal by the aggrieved Registrant will lapse and any appeals made thereafter will not be admissible.
- (b) Process to file
- (c) Nature of documents to file with Appeal
- (d) Quantum of Fees
- (e) .IN Registry's response
- (f) Arbitral Tribunal to appoint neutral panelist – parties mutual agreement – time frames
- (g) Time frame's for appointment /filing documents/decisions
- (h) Extension of time – in case of exceptional situations – additional costs thereof
- (i) Binding decision
- (j) Limitations of legal liabilities
- (k) Implementation of Arbitral decisions
- (l) All Decisions and Orders to be promptly available on NIXI website.

Supplementary Document No.4

Uniform Rapid Suspension (URS) Process

- The following is only illustrative.

Given NIXI's efforts to enable a Registrant friendly policy environment, while keeping a strict control over Abusive behaviour and use of .IN Domain Names and related IDNs, NIXI is working on the framework to introduce an option for URS, to enable Rights holders to exercise their legitimate Rights for the purpose of protecting their reputable Brand names/Trademarks from malicious/bad faith actors.

Details have to be elaborated upon agreement with the respective Arbitral platform/s such as ADNDRC, MFSD, NAF, IAC, etc.

- (a) Time bar to file Appeal with e.g. Arbitral Tribunal – After 10 working days of receipt/non Receipt of NIXI Review decision, if the aggrieved Registrant has not filed the Appeal with 3rd Party independent Arbitrator, with Notice to NIXI, within 10

working days of lapse of NIXI review period, the right to Appeal by the aggrieved Registrant will lapse and any appeals made thereafter will not be admissible.

- (b) Process to file
- (c) Nature of documents to file with Appeal
- (d) Quantum of Fees
- (e) .IN Registry's response
- (f) Arbitral Tribunal to appoint neutral panelist – parties mutual agreement – time frames
- (g) Time frame's for appointment /filing documents/decisions
- (h) Extension of time – in case of exceptional situations – additional costs thereof
- (i) Binding decision
- (j) Limitations of legal liabilities
- (k) Implementation of Arbitral decisions
- (l) All Decisions and Orders to be promptly available on NIXI website.